

SMS Terms and Conditions of Use

GO 393 SMS PROGRAM

By opting-in, you consent to receive and authorize GO 393 (and its service providers) to send you recurring automated personalized text messages (e.g. UPDATES, APPTS, INFORMATIONAL) at the mobile number you text us from or used when signing up [using an automated telephone dialing system]. Your consent is not a condition of purchasing any property or services. You may revoke this consent at any time by replying STOP.

Messaging frequency varies. Standard message and data rates may apply. You will receive a reply text message to confirm your signup. Your opt-in signifies your agreement to these terms.

Terms and Conditions

This is a standard rate SMS program and message frequency will vary by user. We reserve the right to alter the frequency of messages sent at any time. To participate, you must have a text messaging enabled mobile device with a text messaging plan. Not all mobile devices may be supported and text messaging may not be available in all areas. We and our service providers and the supported mobile carriers are not liable for delayed or undelivered messages.

For Help. If you need assistance, text the keyword HELP to the five-digit short code for the program (i.e., the five-digit number from which text messages are being sent) at any time to receive customer care contact information.

Cancellation. Reply to a message or text the keyword **STOP, QUIT, END, CANCEL, or UNSUBSCRIBE** to the five]-digit short code for the program at any time to no longer receive marketing text messages. After replying or texting the keyword, you will receive one additional text message confirming that your request has been processed.

Opt-In. If you want to opt-in to receive text messages you can verbally request so during a conversation and provide your mobile number.

Active Keywords. STOP, QUIT, END, CANCEL, or UNSUBSCRIBE

Duty to Notify and Indemnify: You represent that you are the account holder for the mobile telephone number(s) that you used to subscribe to the program. You are responsible for completing the opt-out process or notifying us immediately if you change, transfer, or intend to stop using the mobile telephone number used to subscribe to the program. You may notify us of a number change by contacting us as provided under Contact Us below. Your agreement to do so is a material part of these terms and conditions.

You agree to indemnify GO 393 in full for all claims, expenses, and damages related to or caused in whole or in part by your failure to complete the opt-out process or notify us if you change,

transfer, or intend to stop using your telephone number including, but not limited to, all claims, expenses, and damages related to or arising under the Telephone Consumer Protection Act.

Privacy Policy

At GO 393, we take your privacy seriously. This Privacy Policy explains how we collect, use, and protect your personal information in connection with the SMS approval process.

1. Information We Collect

When you opt-in for SMS approval or verification, we collect the following information:

- **Phone Number:** Your mobile phone number, which is necessary for sending SMS messages.
- **Message Content:** We may collect information related to the content of SMS messages sent to you, including any approval or verification codes.

2. How We Use Your Information

The information we collect through SMS approval is used for the following purposes:

- **Verification:** To verify your identity or consent for a specific action.
- **Security:** To prevent unauthorized access or fraudulent activities.
- **Communication:** To send you important updates, notifications, or reminders related to the approval process.

3. Data Security

We take reasonable precautions to protect your personal information from unauthorized access, disclosure, or misuse. This includes using encryption and secure communication channels for SMS messages.

4. Sharing Your Information

We do not sell, rent, or lease your personal information to third parties. However, we may share your information in the following cases:

- **With Service Providers:** We may share your phone number with trusted third-party service providers who assist in sending SMS messages for verification and approval purposes.
- **Legal Compliance:** If required by law or in response to legal requests, we may disclose your information to government authorities or law enforcement.

5. Opting Out

You may opt-out of receiving SMS messages at any time by replying with "STOP" or following the instructions provided in the message. After opting out, we will no longer send you SMS messages unless you opt-in again for future approvals.

6. Data Retention

We retain your phone number and any related SMS message content for as long as necessary to complete the verification process and comply with legal obligations. Once the retention period expires, your information will be securely deleted or anonymized.

7. Changes to This Privacy Policy

We reserve the right to update or modify this Privacy Policy from time to time. Any changes will be posted on this page, and the updated version will include an updated "Effective Date." Please review this policy periodically to stay informed about how we protect your information.

Contact Us

If you have questions or comments, please go to our contact us by phone at 817-900-0769. If you have any questions about your text or data plan it is best to contact your wireless provider.